

Hello there

Did you know that our **First National Bank Call Centre** provides services that take the weight off your shoulders? Contact us and find out how we can help you.



We offer first-line support services to all our customers, including the following:

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- Loan application status enquiries
 - Product information enquiries
 - Online banking registration
 - Transaction verification
 - Balance enquiry
 - Statement requests
 - Complaint and query resolution

WE ARE YOUR DEDICATED EXPERTS

SERVICE AND COMMITMENT

We undertake to:

- Be fair and act with integrity in all our dealings with you.
- Keep your information confidential.
- Provide you with friendly service and ensure you are satisfied with our service.
- Help you as quick as we possibly can.
- Communicate in a respectful and understandable manner.
- Always be ready to address your concerns.
- Keep you updated on the progress of any application, request or query.

Get in touch with us for all your customer service issues, and we promise:

“One touch, one happy and loyal customer” – taking you one step closer to our service and commitment.

Get in touch

Contact numbers

024 243 5050

24hour Card Cancellation

024 243 5242

Email

info@firstnationalbank.com.gh

Operating hours

Monday to Friday 08am to 5pm

Best regards

The Call Centre Team